The Chamber of Commerce and Industry of the Republic of Moldova www.chamber.md

The Chamber of Commerce and Industry of the Republic of Moldova (CCI RM) is a non-governmental, autonomous and independent organization, which represents the interests of the business community in the Republic of Moldova and focuses on assisting local and foreign enterprises in a variety of ways including business development, as well as other areas vital to the success of a company.

With its head office located in Chisinau, the CCI RM has 9 regional branches and 1 representation office in Transnistria region. The CCI RM is an active member in a number of leading international organizations, among which are: the International Chamber of Commerce, the EUROCHAMBRES Federation and the Central European Chamber of Commerce Initiative.

As part of its policy to foster economic development, increase competitiveness of SMEs and promote international trade links, the CCI RM offers the following services to Moldovan and foreign enterprises:

- Information support: data and consultations to enterprises regarding international trade matters; business guides, sector market reviews and studies; updated information about fairs, exhibitions, and other relevant data from around the world;
- Business links: hosting incoming trade missions and coordinating individual business meetings between foreign and Moldovan businessmen; organizing outgoing trade missions; organizing joint trade fairs and exhibitions in the country and abroad; managing databases containing business opportunities from a variety of countries;
- Vocational and business training: organizing training seminars and courses on a variety of business-related subjects;
- Internal and international commercial disputes settlement by the International Commercial Arbitration Court at the CCI RM.

The Chamber is actively involved in state programs for supporting the interests of its members, as well as all SMEs in the country, assisting local entrepreneurs in promoting their products and services on foreign markets and identifying funds for production purposes, research and technological development. For this purpose, it cooperates closely with foreign chambers of commerce and industry, state authorities, international donor organizations, business associations in Moldova and abroad.

The Association office is based in the capital city of the Republic of Moldova – Chisinau. Also the activities are mainly implemented here.

Chisinau is Moldova's main industrial and commercial center, and is located in the center of the country. Chişinău is the most economically prosperous locality in Moldova and its largest transportation hub. It is also the financial and business capital of Moldova.

The city is divided in 5 sectors: Centru, Riscani, Ciocana, Buiucani and Botanica. As per orientation, in Centru are based all-important administrative and political institutions (the Parliament, Government, etc.) and also is based our Association, Riscani and Ciocana are considered as sleeping areas, in Buiucani and in Botanica – the Airport, botanical garden, zoo etc.

Geographically and administratively Chisinau municipality has also 18 villages, situated around the city and partially subordinated to the Chisinau Mayor.

The population of Chisinau municipality counts around 800 000 inhabitants. The main religion - Christian Orthodox and the languages that are spoken - Romanian and Russian.

Most of activities are done directly in our Association. There is a difference between Chisinau and all other city and villages. This difference is characterized by poverty, damaged roads, lack of public institutions or less furnished, rudimentary agriculture, etc. Meanwhile here is very beautiful nature.

Volunteer(s) will live in a host family or volunteer's flat with shared kitchen, toilet and bathroom, volunteer will have his / her own room. Depending on the district of the city where volunteer(s) will live he/she can reach the center by foot or by public transportation. Volunteer(s) will receive pocket money, food and local transportation allowances from ADVIT Moldova (EVS contact point organization). Normally volunteer(s) is/are picked up by the mentor(s) and is brought to the place of the accommodation.

For better adaptation ADVIT Moldova provides volunteer(s) with on-arrival meeting, volunteer(s) receive language support meetings, and are enrolled to on-arrival training and mid-term meeting. ADVIT also arranges first meeting at the CCI RM office in order to get to know the environment, staff, activities, and also to discuss rights and responsibilities of the volunteer(s) and the schedule of volunteer's working week. At CCI RM volunteer(s) will be supported by his/her supervisor, who will help him/her to find his/her place in the organization, supervisor is the person that will answer all the questions that a volunteer will have. Volunteer stays in touch with all the staff members that will help him/her in realization of activities.

Volunteer will have Romanian or Russian language lessons.

Typical tasks in the International Relations Department:

- Initiate and organize economic missions, business forums, international conferences,
- Implement activities pertaining to international and regional organization cooperation,
- Identify partners for projects aimed at developing external relations, cooperate with similar subdivisions in foreign chambers of commerce.
- Internationalization of local businesses
- Promote local companies abroad through various instruments, including through the European Enterprise Network, develop marketing and branding strategies for the launch of export oriented production on foreign markets.

This is one of the most dynamic departments of the organization, offering the volunteer possibilities to develop their network and gain knowledge about the international cooperation between business support organizations. Simultaneously, the volunteer can develop their business acumen by working directly with Moldovan exporters and promoting their products abroad.

Typical tasks in the Events and Exhibitions Department:

- Develop of concepts of business events,
- Plan business events,
- Prepare analytical and statistical information on national and international business events,
- Provide technical assistance and logistics for business events,

- Prepare information related to exhibitions organized in the country and abroad,
- Organize the business program for foreign delegations in Moldova, translate information for editing brochures and materials about the events.

Working in the Events and Exhibitions Department will allow volunteers to improve their organizing and logistics management skills. Anyone who wants to get better at scheduling, problem solving, budgeting, consumer service and other skills, will benefit of an internship in this department.

About ADVIT - Contact Point



ADVIT is the Contact Point Organization that coordinates volunteers in different Hosting Organizations. During the volunteer's stay in Moldova, ADVIT takes care of the administrational tasks connected to living abroad and helps with many specific or unforeseen situations.

ADVIT will take care of the following aspects for the API volunteer: accommodation in a host family or a volunteer's flat with shared kitchen, toilet and bathroom, where each volunteer will have his/ her own

room; pocket money; food money; transport money; mentor; meeting the volunteer at the airport; onarrival meeting; communication with sending and hosting organizations; any issue that the volunteer has to deal during his/her stay abroad.

About the city - Chisinau



The Association office is based in the capital city of the Republic of Moldova. Chisinau is Moldova's main industrial and commercial center, and is located in the center of the country. In the center of the city there are all-important administrative based and political institutions (the Parliament, Government, etc.), API is also located in that area. The population of Chisinau municipality counts around 800 000 inhabitants. Though the country's official language Romanian, Russian is

omnipresent, due to the fact that Moldova used to be part of the former Soviet Union. With a basic knowledge in either Romanian or Russian, it's possible to get along quite well.

Contrary to the relatively poor rural area and despite the partly still visible Soviet past, Chisinau gives you the feel of living in a decent city with everything needed and appreciated in daily life: You'll find modern supermarkets and malls, cafes, bars, restaurants, discos and parks. Furthermore, the public transport works very well.